



Rabbit Account

Warnings/Legal Consequences

Please ensure that you report any unauthorized transactions to the Bank on your account within 30 business days from the date of sending the account statement and/or e-statement.

Safe custody of access tools to your account like Debit card, PINs, T-Pins, Online/Mobile Banking usernames, passwords; other personal information, etc. is your responsibility. The Bank cannot be held responsible in case of a security lapse at your end. The Central Bank of UAE or rabbit will never Call/ SMS/ Mail/ Email to ask for customer's confidential details and other sensitive information related to bank accounts. You must be aware of this fact that sharing such information with anyone might cause financial fraud. Similarly, you must be cautious of phishing emails asking the customer to click on link and for instance, change the password of your Bank account.

All services rendered by the Bank shall be governed by all terms and conditions applicable by the Bank and the rules of the Central Bank of UAE. Non-compliance with the Bank's Terms & Conditions can lead to account closure.

In the event of the Customer's death, his/her account shall be frozen and no amount whatsoever available in the Customer name held by the Bank shall be paid to the Customer heirs or their attorney unless there is an official request from the competent court addressed to the Bank to that effect and providing the Bank with the supporting documents. The Bank shall not be obliged to freeze the account before the date on which it has been formally notified of the death in writing.

In case of insufficient balance in your account, outstanding fees and charges will be kept under "Track receivable" which will be recovered once the account has been funded.

Governing law and Jurisdiction of Court: the terms and conditions of this product shall be governed by the federal laws of the UAE from time to time as applied by the competent court of the UAE to the extent they are not in conflict with the principles of Sharia.